

2026 Hospice Compliance Network (HCN) – Webinar Series – UPDATED AUGUST 11, 2026

Month	Webinar Topic	Presenter(s)	Course Description
Jan 21	Documentation Fatigue: Strategies to Create a Win-Win for your Hospice Team and your Clinical Record Documentation	Colleen O’Keefe	Over the years, hospice organizations have adopted a “more is better” mindset with clinical record documentation; however, “more” is not always better – more is just more and often leads to documentation fatigue. Weatherbee will share the strategies we developed to alleviate documentation fatigue and replace the “more is better” documentary practices with intentional, strategic, and value-added documentation to demonstrate high quality hospice care and support payment.
Feb 25	<u>Audit Series: Course #1:</u> Introduction to Pre-Billing Clinical Record Audits	Carrie Cooley	<u>Note: This Course Description will apply to the courses for Feb, Mar, May, Jun, Jul, Oct, Nov 2026.</u> A robust pre-billing clinical record audit program to assess the Conditions for Coverage/Payment prior to billing is the #1 way for hospices to mitigate payment-related scrutiny. Weatherbee’s 7-part series will include step-by-step instructions on developing a pre-billing clinical record audit program and the 4 primary auditing focus areas, as follows: • Assessing technical eligibility for payment; • Assessing clinical eligibility for payment; • Assessing payment for the General Inpatient (GIP) & Continuous Home Care (CHC) levels of care; & • Assessing hospice physician documentation sufficiency Weatherbee will also discuss the billing implications when deficiencies are identified during the pre-billing audit and how to “close the loop” to address any identified trends that impact payment-related compliance.
Mar 25	<u>Audit Series: Course #2:</u> Pre-Billing Clinical Record Audits – Assessing Technical Eligibility for Payment	Colleen O’Keefe	

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Apr 29	The Hospice Language	Colleen O’Keefe	
May 20	<u>Audit Series: Course #3:</u> Pre-Billing Clinical Record Audits – Assessing Clinical Eligibility for Payment	Carrie Cooley, Colleen O’Keefe, & Dr Lauren Templeton	
Jun 17	<u>Audit Series: Course #4:</u> Pre-Billing Clinical Record Audits – Assessing Payment Eligibility for the Continuous Home Care (CHC) and General Inpatient (GIP) Levels of Care	Colleen O’Keefe	
Jul 15	<u>Audit Series: Course #5:</u> Pre-Billing Clinical Record Audits – Assessing Physician Documentation for Payment Sufficiency	Dr Lauren Templeton	
Aug 19	<u>Risk Mitigation:</u> <u>The Hospice PEPPER</u>	Carrie Cooley	CHANGE TO SCHEDULE ... An in-depth review of the FY2025 PEPPER Report and current SSVI Data. Also, a discussion of payment-related risk mitigation using the FY2025 Hospice PEPPER Report & SSVI Data
Sep 23	FY2027 Hospice Final Rule: Discussion of Regulatory Updates and Recommendations for Operationalization	Carrie Cooley, Colleen O’Keefe, & Dr Lauren Templeton	CHANGE TO SCHEDULE ... This webinar will provide an overview of the FY2027 Final Rule updates including FY2027 payment rates, the Hospice Service and Spending Variation Index (SSVI), and regulatory changes to the Election Statement Addendum and Face-to-Face Encounter (F2FE) visit reporting, and hospice discharge. We will also discuss CMS’ concerns and risk areas highlighted in the FY2027 Final Rule and discuss risk mitigation strategies hospice providers should consider to address CMS’ concerns.
Oct 21	<u>Audit Series: Course #6:</u> Pre-Billing Clinical Record Audits – Audit Deficiencies and Billing Implications	Carrie Cooley & Colleen O’Keefe	CHANGE TO SCHEDULE
Nov 18	<u>Audit Series: Course #7:</u> Pre-Billing Clinical Record Audits – “Closing the Loop” on Audit Findings to Ensure Future Compliance and Payment	Colleen O’Keefe	CHANGE TO SCHEDULE
Dec 16	To be determined		