

# Ensuring Consistency in the Hospice Survey Process

- Last year CMS updated the state operations manual. They categorized the CoPs as Phase 1 and Phase 2
  - Phase 1: patient rights, initial comprehensive assessment and care planning
  - Phase 2: QAPI
- CMS posted a new memo on November 13<sup>th</sup>, 2024
  - The memo is geared to focus on consistency in the survey process & to utilize information to prepare for survey while focusing on the Phase 1 & Phase 2 CoPs
- Tips for compliance
  - When doing your own mock audits, focus on Phase 1 components, analyze where improvement may be needed and then incorporate them into your QAPI plan.
  - Just like a patient's plan of care will change over time, your QAPI plan should change as well. Always include topics like infections, incidents & complaints but also review your chart audits and comprehensive assessments. This will show you areas of opportunities.



FOR PROVIDERS.  
BY PROVIDERS.

# Thank you!

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