

Hospice Policies & Procedures: Patient Care

Table of Contents

POLICY TITLE	POLICY #
Abbreviations	PC.A10
Abuse, Neglect, Mistreatment and Exploitation	PC.A15
Admission Orders	PC.A20
Admission to Hospice Care	PC.A25
Advance Beneficiary Notice of Non-Coverage	PC.A30
Advance Directives	PC.A35
Attending Physicians	PC.A45
Availability 24/7	PC.A50
Bereavement – Care Planning	PC.B10
Bereavement – Files	PC.B15
Bereavement – Mailings	PC.B20
Bereavement Services	PC.B30
Bereavement – Tracking and Evaluation	PC.B35
Certification of Terminal Illness	PC.C05
Change of Designated Hospice	PC.C10
Clinical Records	PC.C15
Community Resources	PC.C25
Complementary Therapies	PC.C30
Comprehensive Assessment of the Patient	PC.C31
Comprehensive Assessment – Content	PC.C32
Comprehensive Assessment – Initial	PC.C33
Comprehensive Assessment – Patient Outcome Measures	PC.C34
Comprehensive Assessments – Updates	PC.C35
Continuation of Care	PC.C36
Continuity of Care	PC.C40

POLICY TITLE	POLICY #
Coordination of Services	PC.C45
Core Services	PC.C50
Death of a Hospice Patient	PC.D10
Dietary Services	PC.D15
Discharge from Hospice Care	PC.D20
Documentation Requirements	PC.D25
Durable Medical Equipment (DME)	PC.D30
Election of the Medicare Hospice Benefit	PC.E10
Eligibility for Hospice Care	PC.E15
Face-to-Face Encounters	PC.F10
Hazardous Waste Management and Disposal	PC.H05
Home Visit Procedures for Non-Hospice Employees	PC.H10
Homemaker Services	PC.H15
Hospice Aide Assignments and Duties	PC.H20
Hospice Aide Competency	PC.H21
Hospice Aide In-service Training	PC.H22
Hospice Aide Services	PC.H25
Hospice Aide Supervision	PC.H30
Hospice Care for Nursing Facility Residents	PC.H35
Hospice Care for Nursing Facility Residents – Coordination of Services	PC.H40
Hospice Care for Nursing Facility Residents – Hospice Plan of Care	PC.H45
Hospice Care for Nursing Facility Residents – Psychotropic Medication	PC.H46
Hospice Care for Nursing Facility Residents – Reporting Suspicion of a Crime	PC.H48
Hospice Care for Nursing Facility Residents – Written Agreements	PC.H50
Infection Control – Bloodborne Pathogens Exposure Control Plan	PC.I15
Infection Control – Education	PC.I20
Infection Control – Hand Hygiene	PC.I25
Infection Control – Personal Protective Equipment	PC.I36

POLICY TITLE	POLICY #
Infection Control – Program	PC.I40
Infection Control – Standard and Transmission–Based Precautions	PC.I50
Interdisciplinary Group	PC.I55
Interdisciplinary Group Meeting	PC.I60
Laboratory Services	PC.L10
Levels of Care	PC.L15
Levels of Care – Continuous Home Care	PC.L20
Levels of Care – General Inpatient Care	PC.L25
Levels of Care – Inpatient Respite Care	PC.L30
Medical Device Reporting	PC.M05
Medical Director	PC.M10
Medical Supplies	PC.M20
Medications – Administration	PC.M25
Medications – Adverse Drug Reactions	PC.M30
Medications – Crushing Medications	PC.M35
Medications – Determining Relatedness	PC.M37
Medications – Drug Diversion	PC.M38
Medications – Errors	PC.M40
Medications – Financial Responsibility	PC.M42
Medications – High Alert	PC.M43
Medications – Labeling	PC.M45
Medications – Management	PC.M50
Medications – Orders	PC.M55
Medications – Profile	PC.M60
Medications – Use and Disposal of Controlled Substances	PC.M70
Non–Discrimination – Communication Challenges	PC.N02
Notification of Medicare Non–Coverage	PC.N10
Nursing Services	PC.N15

POLICY TITLE	POLICY #
On-Call Services	PC.O10
Pain and Symptom Management	PC.P10
Patient / Family Education	PC.P15
Patient Self-Determination Act	PD.P17
Patients Without Primary Caregivers	PC.P20
Physical, Occupational, Speech and Other Therapies	PC.P25
Physician Narratives	PC.P28
Physician Orders	PC.P30
Physician Services	PC.P35
Plan of Care	PC.P40
Plan of Care – Content	PC.P45
Professional Management	PC.P50
Readmission to Hospice Care	PC.R05
Recertification of Terminal Illness	PC.R10
Referrals from Acute Care Facilities	PC.R12
Referrals to Hospice Care	PC.R13
Remote Monitoring or Telemonitoring	PC.R14
Revocation of the Medicare Hospice Benefit	PC.R15
Safety – Home Visits	PC.S10
Safety – Patient/Family	PC.S15
Social Work Services	PC.S20
Spiritual Care Services	PC.S25
Standards of Practice	PC.S30
Suicide	PC.S35
Transfer of a Hospice Patient	PC.T10
Traveling Hospice Patients	PC.T15
Volunteers – Assignment	PC.V10
Volunteers – Documentation	PC.V15

POLICY TITLE

POLICY #

Volunteers – Services

PC.V20